

SEASON 2026/27

SEASON TICKET TERMS AND CONDITIONS



All Holders and Purchasers of a Celtic FC Season Ticket for the 2026/27 season are subject to the following terms and conditions (together, the “**Season Ticket Terms and Conditions**”), to the extent that they apply to each category of Season Ticket as follows:

TERMS & CONDITIONS	APPLICABLE TO	SECTION
General Terms and Conditions	All Season Ticket Purchasers and Holders	Section 1
Home Cup Ticket Scheme Terms and Conditions	Season Ticket Purchasers and Holders who have joined the Club's Home Cup Ticket Scheme	Section 2
Accessible Season Ticket Terms and Conditions	Accessible Season Ticket Purchasers and Holders	Section 3
Supporter Safety Code of Conduct	All Season Ticket Purchasers and Holders	Section 4

Please read **all** applicable terms and conditions carefully before you purchase a Season Ticket. The Season Ticket Terms and Conditions tell you who we are, how we will provide your Season Ticket and associated services, how the Holder and we may change or end the contract, what to do if there is a problem and other important information. If you think that there is a mistake in these terms, please contact us to discuss.

Any person purchasing a Season Ticket on behalf of a Holder is required to provide these Season Ticket Terms and Conditions to the Holder and both the Holder and the Purchaser shall be deemed to be bound by these Season Ticket Terms and Conditions. **By purchasing and/or becoming a Holder of a Season Ticket, you acknowledge that you have read, understood, and agreed to these Season Ticket Terms and Conditions.**

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1. Definitions and Interpretation.

In (i) these General Terms and Conditions and (ii) the Season Ticket Terms and Conditions, unless the context requires otherwise:

“**Additional Terms**” means (i) the Ground Regulations, which are exhibited at the Stadium; (ii) the Celtic FC Social Mission Statement; (iii) the Unacceptable Conduct Rules; (iv) the Supporter Safety Code of Conduct; (v) the terms of any Supporter Charter or Code of Conduct adopted by or binding upon the Club; (vi) any specific additional terms and conditions which have been or may be notified to you from time to time, as applicable to the relevant category of Season Ticket (including, without limitation, the Club's Accessibility Policy); and (vii) the rules and regulations of any Football Authorities binding upon the Club, in each case as are communicated and apply from time to time, copies of which are available on request and at the Club Website;

“Additional Benefits” has the meaning given to it at clause 2.4;

“**Additional Benefits**” has the meaning given to it at clause 2.4;

“**Alternative Benefits**” means access to any applicable alternative benefits that may require to be provided by us, as detailed in clause 2.7;

“**Cancellation Period**” has the meaning given to it at clause 4.12;

“**Club**”, “**us**” or “**we**” means Celtic F.C. Limited, a company incorporated and registered in Scotland with company number SC223604, registered VAT number is 653 0293 52, and whose registered office is at Celtic Park, Glasgow, G40 3RE;

“**Club Website**” means www.celticfc.com, or such other website as the Club may operate from time to time;

“**Concession Season Ticket**” means such concession rate Season Tickets as set out at clause 3.1;

“**Finance Provider**” means V12 Retail Finance Limited, a company registered in England and Wales with company number 04585692 and having its office at Yorke House, Arleston Way, Solihull, United Kingdom, B90 4LH, or such other finance provider as the Club may appoint from time to time; ;

“**Football Authorities**” means any football governing body (national or international), authority or organisation the jurisdiction of which the Club is subject to from time to time, including (without limitation): the Scottish Football Association, the Scottish Professional Football League, FIFA and UEFA;

“**Holder**” means the registered holder of a Season Ticket (as named on the Season Ticket) who is permitted to enter the Stadium, subject to and in accordance with the Season Ticket Terms and Conditions;

“**Home Cup Ticket Scheme**” or “**HCTS**” means the Club's home cup ticket scheme through which Holders can opt-in to automatically purchase a ticket for home cup matches (please see the Home Cup Ticket Scheme Terms and Conditions for further information);

“**Group**” means any supporter group with which the Holder is affiliated;

“**Match Benefits**” means the match benefits as shown in the table at clause 2.3;

“**Purchaser**” means any person purchasing a Season Ticket on behalf of a Holder (where such person is not the Holder);

“**Season**” means the 2026/27 season, being July 01, 2026 to June 30, 2027 (or such later date as may be communicated by the Club);

“**Season Ticket**” means a Celtic FC season ticket, which is valid for entry to the Stadium during the Season for such matches as set out in clause 2;

“**Season Ticket Benefits**” means the Match Benefits (and/or Alternative Benefits) and the Additional Benefits;

“**Stadium**” means Celtic Park, Glasgow G40 3RE;

“**Stadium Restrictions**” has the meaning given to it at clause 2.8;

“**Student Season Ticket**” means a student rate Concession Season Ticket, as set out in clause 3.1; and

“**you**” means the Holder or the Purchaser, as applicable.

2. SEASON TICKET BENEFITS

- The Season Tickets shall be valid for the duration of the Season and, unless terminated earlier as set out below, will automatically expire at the end of the Season.
- Each Season Ticket is valid for the Match Benefits, which shall include entry to the Stadium, and/or the Alternative Benefits, in each case (i) for the matches included within the category of Season Ticket purchased, and (ii) subject to any specific additional terms and conditions which have been or may be notified to you.
- Match Benefits are as outlined in the below table (together with such other matches as the Club may, in its sole discretion, elect from time to time):



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SEASON TICKET CATEGORY	MATCH BENEFITS
Full Adult Season Ticket	All Club home SPFL league matches.
65+ Season Ticket	All Club home SPFL league matches.
Under 13, 13-16, 17-18, and Student Season Tickets	All Club home SPFL league matches.
Under 13, 13-16, 17-18, and Student "Opt Out" Season Tickets	All Club home SPFL league matches excluding any matches against Rangers FC. "Opt Out" Season Tickets are not valid for any home match(es) against Rangers FC , but you will have the opportunity to purchase a full price adult match ticket for entry to the Stadium for any such match(es).
Special Season Ticket (Season Tickets for all seats in areas 115 to 118, half of area 416 and areas 417 to 419) and "Rail Seating Opt Out" Season Tickets	All Club home SPFL league matches excluding any matches against Rangers FC. "Special" Season Tickets and "Rail Seating Opt Out" Season Tickets are not valid for any home match(es) against Rangers FC and you are not guaranteed a ticket to purchase for any such match(es).

- 2.4. In addition to the Match Benefits, the Season Ticket will also entitle the Holder to the following additional benefits (the "Additional Benefits") (subject to availability):
- (a) the ability to join the HCTS, subject to the Home Cup Ticket Scheme Term and Conditions;
 - (b) priority access to such ticket or package of tickets offered for sale by the Club for any other domestic, European or other home match(es) at the Stadium involving the Club, except where the Stadium is being used as a neutral venue or has been hired by a third party. Such access will be given priority over general public sales of those tickets up to a publicised date. After that publicised date the ticket or package of tickets may be made available by the Club for public sale. Purchase of a ticket or package of tickets for such additional match(es) does not guarantee you the use of your normal seat and, other than with the consent of the Club, where tickets are offered for sale by the Club for a package of matches, you cannot elect to purchase a ticket(s) for a lesser number of matches than that included in the package; and
 - (c) priority over general public sales of season tickets for subsequent seasons up to a publicised date.
- 2.5. The Club is not obliged to provide a refund or compensation if match dates or times for which the Season Ticket is valid change, are unsuitable for you, or you choose not to, or are unable to, attend or access any Alternative Benefits in respect of, match(es) included within the Season Ticket. If the Club is unable to provide the Season Ticket Benefits in accordance with the Season Ticket Terms and Conditions, you will be compensated by the Club for any such reduction in services. Refunds in any other circumstances are at the discretion of the Club.
- 2.6. For the avoidance of doubt, the Season Ticket is not valid for any events at the Stadium other than the relevant football matches as specified in the Match Benefits above and, save in respect of the Additional Benefits outlined at clause 2.4 above, Season Ticket Holders do not have any right to purchase, or any priority window within which they can purchase, ticket(s) for any such events at the Stadium.
- 2.7. In the event that any matches included in your Match Benefits are required to be played "behind closed doors" or with a reduced spectator capacity and the Season Ticket is not valid for entry to the Stadium, the Club is not obliged to provide any refund to you and may provide Alternative Benefits to you. If it is possible for the Club to offer digital access, such Alternative Benefits may include digital access to such matches ordinarily provided under your Season Ticket, subject to the Club having all appropriate rights to broadcast and/or deliver the same. Delivery of any such Alternative Benefits may be subject to additional terms & conditions (which will be made available to you and published on the Club Website if applicable). Further details on any Alternative Benefits will be communicated by the Club ahead of any affected matches.
- 2.8. The Club's decision on the management of stadium restrictions, including without limitation any measures intended to prevent or delay the spread of any pandemic or epidemic, and/or any mandatory, recommended or desirable measures introduced by any government, regulatory body (including any football regulatory body or the Football Authorities) or the Club, including management of social distancing measures and/or reduced spectator capacity at the Stadium, ("Stadium Restrictions") shall be final.
- 2.9. In the event that any match is played with a reduced spectator capacity, whether as a result of the circumstances outlined at clauses 2.7 and/or 2.8 or otherwise, tickets may be allocated through an online ballot. Further details on any required online ballots will be communicated by the Club ahead of any reduced spectator capacity match(es).

3. CONCESSION SEASON TICKETS

- 3.1. A Concession Season Ticket may only be purchased for, and used by, persons that qualify for the relevant concession rate, as outlined below:

CONCESSION SEASON TICKET CATEGORY	MATCH BENEFITS
Under 13 Season Ticket	Holders aged 12 and under on June 01, 2026
13-16 Season Ticket	Holders aged 13-16 (inclusive) on June 01, 2026
17-18 Season Ticket	Holders aged 17-18 (inclusive) on June 01, 2026
Student Season Ticket	Holders in full-time education for the full 2026/27 Season, subject to clause 3.3 below
Adult (65) Season Ticket	Holders aged 64 on June 01, 2026 and who turn 65 prior to December 31, 2026
Adult (65+) Season Ticket	Holders aged 65 or over on June 01, 2026
Accessible Season Ticket	Holders who satisfy the eligibility criteria set out within the Accessible Season Ticket Terms and Conditions. <i>Please note that Accessible Season Tickets are only available within designated accessible seating area(s) of the Stadium.</i>

For the avoidance of doubt, the above eligibility applies only to Concession Season Tickets and entitles the Holder to the applicable Season Ticket Benefits (as set out in clause 2) only. Concession rates for away or neutral venues (if any) will be determined by the match host for each away or neutral match (as applicable).

- 3.2. Upon request by the Club, proof of the Holder's eligibility for any Concession Season Ticket must be provided in a form acceptable to the Club in its sole discretion. Where acceptable proof is not provided, you will be deemed ineligible for the relevant Concession Season Ticket and clauses 3.4 (refusal of entry, ejection from the Stadium and cancellation of Season Ticket without refund) and 10.3 (serious breach leading to confiscation or deactivation of Season Ticket and/or other consequences) will apply.

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3.3. The following additional terms apply in respect of Student Season Tickets:

- (a) to obtain or retain a Student Season Ticket concession, the Holder must complete and return the student application form (available on the Club Website) to the Ticket Office by October 02, 2026. Failure to return this form by this date will result in your Student Season Ticket being suspended and your ability to use the Student Season Ticket to enter the Stadium and/or purchase match tickets being withdrawn;
- (b) if you are renewing your Season Ticket and are no longer eligible for a Student Season Ticket, you must inform the Club prior to renewal by emailing your details to tickets@celticfc.co.uk; and
- (c) a Student Season Ticket concession may only be claimed for a maximum of five (5) consecutive years. Thereafter, the Holder will not be eligible for a Student Season Ticket notwithstanding any other provision of the Season Ticket Terms and Conditions. The Holder's eligibility for any other Season Ticket will be determined in accordance with the relevant eligibility criteria set out in the Season Ticket Terms and Conditions. For the avoidance of doubt, any Holder who ceases to be eligible for a Student Season Ticket by virtue of this clause 3.3(c) may still be eligible for a different category of Concession Season Ticket.

3.4. Any person who enters (or attempts to enter) the Stadium with a Concession Season Ticket when they are not eligible for such Concession Season Ticket in accordance with the Season Ticket Terms and Conditions will be (i) refused entry or (ii) ejected from the Stadium and the Season Ticket may be cancelled, in the Club's sole discretion, and no refund will be given.

3.5. The following additional terms apply in respect of Season Ticket Holders aged under 16:

- (a) children under 13 cannot enter the Stadium unless accompanied by an adult; and
- (b) the parent(s) and/or guardian(s) and/or individual making payment for the Season Ticket for any Holder under the age of 16 shall be responsible for the Holder's actions, conduct and compliance with these terms, including in respect of any liability in accordance with clause 11 below. Where appropriate, any references in these terms to "you" shall be deemed to include the individual specified in the order for the relevant Season Ticket as having responsibility for the Holder.

4. PURCHASE, PAYMENT AND ISSUE

4.1. The price payable for the Season Ticket shall be the price communicated to you by the Club before you complete your purchase of the Season Ticket. The prices set out on the Club Website are indicative only and may differ from the actual price payable for the Season Ticket.

4.2. Season Tickets purchased through the direct debit auto renewal process will be automatically renewed for the Season unless you notify the Club in writing that you would like to cancel the automatic renewal. You must cancel any automatic renewal before May 15, 2026.

4.3. By applying to renew or purchase a Season Ticket, or by allowing your Season Ticket to automatically renew, you are making an offer to the Club to purchase the Season Ticket. The Club's acceptance of your renewal or purchase will only take place when we confirm your order at which point a contract will come into existence between you and the Club. Any Purchaser purchasing a Season Ticket on behalf of a Holder is required to provide all applicable Season Ticket Terms and Conditions to the Holder and both the Holder and the Purchaser shall be deemed to be bound by all Season Ticket Terms and Conditions applicable to their category of Season Ticket.

4.4. If the Club does not accept your application to renew or purchase a Season Ticket, and therefore does not accept your order, we will inform you of this and will not charge you for the Season Ticket and no contract shall be formed. In the event that payment has been made for the Season Ticket, the Club (subject to you providing all required information to the Club) shall make any refund due to you within 14 days of the Club's confirmation that it is unable to accept your order.

4.5. The Club's acceptance of your renewal or purchase (and therefore your Season Ticket) is subject to a safety certificate for the Stadium being granted by the appropriate authorities and allowing for the operation of the relevant section of the Stadium which your Season Ticket relates to.

4.6. The Club's acceptance of your renewal or purchase (and therefore your Season Ticket) is also subject to the Purchaser paying the relevant price to the Club:

- (a) in full at the time of renewal or purchase; or
- (b) in instalments via the Club's Direct Debit scheme; or
- (c) via the Club's Finance Provider (subject to the Purchaser meeting all eligibility criteria and being approved for the same).

4.7. Any Season Ticket purchased by instalment payments payable to the Club cannot be used while any instalment is overdue. Attempted use in such circumstances may lead to deactivation and/or confiscation of the Season Ticket until outstanding amounts (which may include an administration charge) are paid. If you are paying the Club for the Season Ticket and/or any other tickets by instalments and an instalment instruction is not honoured, an administration charge of £10 may be payable by you to the Club to meet costs for each instruction not honoured. If outstanding sums are not paid within a reasonable period, the Club may terminate the instalment arrangement and either require payment of all sums due, or terminate this contract and seek to sell the Season Ticket to a third party for the remainder of the Season. You may be subject to legal action by the Club to recover any losses incurred if the Club is unable to resell the Season Ticket.

4.8. Non-payment of any instalments due to the Club's Finance Provider under a finance agreement between you and the Finance Provider may also lead to deactivation or confiscation of the Season Ticket.

4.9. Failure to pay the Club or Finance Provider, as the case may be, may affect your rights to purchase tickets for home, away and neutral venue matches, your ability to renew the Season Ticket, pay by instalments in the future, or join the HCTS.

4.10. Following the Club's acceptance of the order and receipt of payment in accordance with clause 4.6 above, you will be issued with a Season Ticket or, in the case of existing Holders, you may be able to use the season ticket already in your possession and it will be updated automatically. Subject to clause 4.11 below:

- 4.10.1. the Club shall deliver any new Season Tickets, or Season Tickets where a new card is required, to you by no later than 14 days prior to the first date that you will require the Season Ticket to gain entry to the Stadium;
- 4.10.2. from time to time, we may issue a new Season Ticket, which we will deliver to you before disabling any existing Season Ticket; and
- 4.10.3. Rail Seating Season Ticket Holders will receive a new Season Ticket prior to or at the start of the Season.

The Season Ticket will be your responsibility from the time we deliver it to the address you gave us for delivery or you collect it from us (as applicable).

4.11. The Club reserves the right to request further information and/or documentation at any time (including during the Season) in order for the Club to verify the Purchaser or Holder's identity and/or other information relating to the Season Ticket purchase (including the Holder's eligibility for the relevant Season Ticket). This may, for the avoidance of doubt, include requiring the Holder of any Season Ticket or match ticket purchased in their name to uplift the relevant Season Ticket or match ticket from the Ticket Office and provide satisfactory proof of identity upon collection.

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- 4.12. This contract may be cancelled by you at any time within 14 days from the date on which the contract is entered into (the “**Cancellation Period**”). To cancel the contract, please let us know by doing one of the following: (a) email us at tickets@celticfc.co.uk; or (b) write to us at Ticket Office, Celtic Park, Glasgow G40 3RE. In both cases, please include details of the relevant client reference, name, address, phone number and email address. You can also cancel by filling out a cancellation form (available at celticfc.com/season-tickets) and sending it to the Ticket Office. Where the contract is cancelled during the Cancellation Period, the Club shall refund the full price paid for the Season Ticket if no Season Ticket Benefit(s) have been made available during such period. If the contract is cancelled during the Cancellation Period but after any Season Ticket Benefit(s) have been made available, a pro-rata refund will be issued. The Club shall (where reasonably practicable and where you have provided the required information) make any refund due to you within 14 days of confirmation of the cancellation. This contract cannot be cancelled by you after expiry of the Cancellation Period.

5. UPGRADES

- 5.1. For a **maximum of two (2) matches** during the Season which are included in your Match Benefits, the following categories of Season Tickets may be upgraded to a full adult ticket and transferred to a named individual for a fee of £28 per match:

- (a) Under 13 Season Ticket;
- (b) 13-16 Season Ticket;
- (c) 17-18 Season Ticket; or
- (d) 65+ Season Ticket.

You may not charge the named individual any more than £28 for the adult ticket. Upgrades will not be available for any reduced spectator capacity matches or for matches where Stadium Restrictions apply.

6. RESTRICTION OF RE-SALE AND TRANSFER

- 6.1. The Season Ticket (and any associated rights and/or benefits) is for the use of the Holder **only**, subject to any transfer to a named individual in accordance with clause 5 or to a new Holder in accordance with clause 6.2.
- 6.2. The transfer (or any attempted transfer) of the Season Ticket is prohibited without the consent of the Club. Without prejudice to the Club's discretion as to whether to consent to the transfer of the Season Ticket, unless otherwise agreed with the Club: (i) the transfer of a Season Ticket is only permitted to individuals currently on the Club's "Season Ticket Waiting List"; (ii) any transfer of a Concession Season Ticket (including any conversion of a Season Ticket into a Concession Season Ticket as part of a transfer) is subject to the eligibility requirements set out at clause 3 hereof; and (iii) transfers of Season Ticket(s) in the Clubs "Rail Seating" section are not permitted; (iv) transfer of Accessible Season Tickets will be subject to the Club's Accessible Season Ticket Transfer Policy.
- 6.3. Any unauthorised transfer (or attempted transfer) of the Season Ticket will automatically be considered by the Club to be a serious breach leading to possible confiscation and/or deactivation of a Season Ticket for the remainder of the Season.
- 6.4. If the Club consents to a transfer of the Season Ticket, a non-refundable administration charge of £20 will be payable to meet our costs relating to the transfer.
- 6.5. Any actual or attempted re-sale or any other commercialisation of the Season Ticket (including use of the Season Ticket for promotional purposes including competitions or giveaways) is strictly prohibited and will automatically be considered by the Club to be a serious breach leading to possible confiscation and/or deactivation of a Season Ticket.

7. STADIUM ENTRY AND SEAT LOCATION

- 7.1. You will not be admitted to the Stadium without exhibiting your Season Ticket or, at the Club's discretion, the appropriate match voucher or a valid match ticket. Admission to the Stadium is also conditional on your compliance with such security measures (which may include searches, ID checks, or other protocols) as are implemented by the Club from time to time.
- 7.2. Use of the Season Ticket and entry to the Stadium is subject to your acceptance of:
- (a) the Season Ticket Terms and Conditions (as applicable to your category of Season Ticket);
 - (b) the Additional Terms (including the Ground Regulations, the Supporter Safety Code of Conduct and the Unacceptable Conduct Rules); and
 - (c) any Stadium Restrictions,
- and by purchasing, holding or using a Season Ticket you confirm that you have read, understood and agreed to the above conditions (as applicable) and agree to bring such terms to the attention of the Holder (where you are not the Holder) or any named party to whom your Season Ticket is transferred.
- 7.3. The Club reserves the right to require, at any time (including on a match day), documentation in a form acceptable to the Club in its sole discretion to verify the Holder's identity. The Club may refuse you admission to the Stadium on reasonable cause, including, without limitation, if you fail to provide acceptable proof of your identity or any breach of the Additional Terms by you or your Group or otherwise fail to comply with any security measures implemented by the Club from time to time.
- 7.4. The Club may, in its absolute discretion, relocate you to an alternative seat or part of the Stadium for any match. Exercise of this right includes, but is not limited to, the following situations:
- (a) if the Club is required under the rules of a competition, or otherwise, to provide seating for use by or for the competition organiser and/or visiting team;
 - (b) if the section of the Stadium in which your seat is located has been closed;
 - (c) for health, safety, security, refurbishment, alteration or other operational reason, including Stadium Restrictions and/or any reduced capacity match(es); and/or
 - (d) the Club or relevant authorities (including the Football Authorities) consider such relocation necessary for safety, public order and/or crowd control purposes. Reasonable efforts will be made by the Club to provide a comparable seat where possible.

- 7.5. If you request to relocate your seat, a non-refundable administration charge of £20 will be payable if the Club accepts that request. In the event of a seat relocation, any difference in price from the original seat purchased will require an additional payment or a refund. Should a refund be due, the Club shall (subject to you providing all required information to the Club) make any refund due to you within 14 days of confirmation of the relocation.

8. LOST DAMAGED OR STOLEN TICKETS

- 8.1. It is the Holder's responsibility to take care of the Season Ticket and not to deface, obscure or otherwise cover it. Lost, misplaced, stolen or damaged Season Tickets must be reported to the Club without delay.
- 8.2. The Club may, at its discretion, issue a single match ticket or duplicate Season Ticket to you, subject to: (i) payment of a non-refundable administration charge of £10 for a single match ticket or £20 for a replacement Season Ticket and (ii) upon request of the Club, in its sole discretion, the requirement that the Holder collects the replacement match ticket or Season Ticket in person from the Ticket Office and presents satisfactory proof of identification as determined by the Club in its sole discretion.

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9. STANDARD OF CONDUCT

9.1. The Club regards you as an ambassador for the Club and its supporters worldwide and as such:

- (a) you are required to conduct yourself in a manner befitting this status whilst: (i) engaging with the Club or its' representatives (including players); (ii) when travelling to/from or attending any Club match or other Club event(s); (iii) when otherwise attending the Stadium; (iv) when active on any public forum, including Club social media pages; and/or (v) when otherwise associating yourself with the Club (whether individually or as part of a Group);
- (b) drunkenness; illegal drug use; foul, insulting, offensive or abusive language or behaviour; racist, sexist, discriminatory, sectarian or harassing behaviour, remarks, songs, chants, banners or displays; the promotion or endorsement of any political organisation; and, the support for, or affiliation to, or celebration of, or opposition to an organisation or group proscribed in terms of the Terrorism Act 2000 is not permitted within the Stadium, on the Club's property, or at any match involving the Club; and
- (c) you must comply with all relevant laws, safety announcements or Stadium regulations (or the relevant away or neutral venue stadium regulations) while attending any match involving the Club. Please note that the operators of away or neutral stadia are responsible for the health and safety arrangements in place for Club matches held at the relevant stadium.

9.2. If you, whether individually or as part of a Group, or a Group of which you are part, breach these terms and/or the Additional Terms (including, without limitation, the Ground Regulations, the Unacceptable Conduct rules, the Supporter Safety Code of Conduct (if applicable) and the Club's Banner Protocol), or if you, whether individually or as part of a Group, or a Group of which you are part, commit or facilitate any criminal offence when travelling to/from or attending any Club match or other Club event(s), when otherwise engaging with the Club and/or its representatives, attending the Stadium, and/or when otherwise associating yourself with the Club, the Club may at its sole discretion (and without any refund or compensation being payable to you, save as set out below) take any or all of the following actions against you, or your Group:

- (a) issue warnings;
- (b) refuse entry to the Stadium;
- (c) ejection from the Stadium;
- (d) exclusion from any or all future entry to the Stadium;
- (e) withdrawal of the ability to buy any or all tickets for such period as the Club considers appropriate;
- (f) confiscation and/or deactivation of the Season Ticket(s);
- (g) termination of the Season Ticket contract(s);
- (h) further sanctions in respect of future seasons; and/or
- (i) separate legal action.

10. SEASON TICKET CONFISCATION OR DEACTIVATION AND EJECTION FROM, OR REFUSAL OF ENTRY TO, THE STADIUM

10.1. Without prejudice to any other rights or remedies the Club may have, the Club reserves the right to confiscate and/or deactivate the Season Ticket for the remainder of the Season if you or your Group behave at or while travelling to/from or attending any Club match or other Club event(s) or when otherwise attending the Stadium, in a manner that the Club, in its reasonable opinion, considers to have brought the Club or its supporters into disrepute.

10.2. In the event of confiscation or deactivation in the above circumstances, the Club will, if there has been no other breach of the Season Ticket Terms and Conditions, the Club may, in its discretion, opt to refund an amount pro-rated for any matches included within the applicable Season Ticket Match Benefits remaining to be played that Season. Refunds in other circumstances will be subject to the provisions below.

10.3. The following will automatically be considered by the Club to be serious breaches leading to possible confiscation and/or deactivation of a Season Ticket for the remainder of the Season:

- (a) any material breach, or repeated minor breach, of the Standards of Conduct set out at Clause 9, the Unacceptable Conduct Rules, the Ground Regulations or the Supporter Safety Code of Conduct;
- (b) misuse of your Season Ticket, including without limitation allowing others to use the Season Ticket in breach of the Season Ticket Terms and Conditions, any unauthorised resale or transfer, or misuse of a Concession Season Ticket (for example if you attempt to use a Concession Season Ticket for which you are not eligible under the Season Ticket Terms and Conditions);
- (c) failure to comply with warnings or instructions from the Club, Club staff, stewards or Police Scotland;
- (d) abusive behaviour directed towards players, Club officials, Club staff, stewards or Police Scotland or towards the players, officials or staff of any other club;
- (e) committing a criminal offence; or
- (f) endangering the health or safety of you and/or others.

This list is not exhaustive and any breach of the Season Ticket Terms and Conditions or the Additional Terms may also lead to confiscation and/or deactivation for the remainder of the Season.

10.4. Return of a Season Ticket that has been confiscated and/or deactivated for the remainder of the Season will be at the sole discretion of the Club. No refund or compensation will be paid to you if a Season Ticket has been confiscated and/or deactivated for the remainder of the Season due to a serious breach that has resulted in disciplinary action against the Club (including by the Football Authorities), or a loss or liability on the part of Celtic FC and/or the Club. In all other instances, any refunds will be dependent upon the losses suffered by the Club as a result of the behaviour leading to the confiscation or deactivation of the Season Ticket for the remainder of the Season.

11. YOUR LIABILITY

11.1. You (whether acting alone or with others, including as part of a Group) shall be jointly and individually liable for, and may be subject to legal action by the Club for recovery of, any fines, losses, penalties, liability or damages suffered or incurred by Celtic FC and/or the Club (including as a result of any disciplinary action by any Football Authorities) as a direct or indirect result of the conduct or behaviour of you (or any third party to whom you have provided your ticket, with or without the consent of the Club) at any Celtic FC match (at any home, away or neutral venue, whether or not included within the Season Ticket) or otherwise when attending the Stadium.

12. YOUR PERSONAL DATA

12.1. The Club is a data controller in respect of personal data submitted by you and will hold and process personal data for legal, administrative and security purposes, to inform you of your contractual benefits as a Season Ticket Holder or Purchaser (such benefits include the priority that you have over season ticket renewals and the sale of any other match tickets) and, where permitted, for marketing purposes.

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12.2. The personal data provided to the Club shall be collected, processed, stored, transferred and used by the Club in accordance with applicable data protection legislation and the terms of the Club's privacy policy, which is available at celticfc.com/privacy ("Privacy Policy"). In particular, the Club may share a Holder's personal data (which may, where necessary, include photographic or video footage) with other football clubs, the Football Authorities and Police Scotland (or other relevant enforcement agencies). For more information, please refer to the Privacy Policy. Please note that different privacy policies may also apply to you depending on your specific circumstances, as notified by us from time to time.

12.3. By entering the Stadium, you are acknowledging that photographic images and/or video recordings (and/or stills taken from video recordings) may be taken of you and may also be used by the Club for marketing and promotional purposes. If any images prominently feature you, the Club will make reasonable efforts to contact you before publishing such images. If you do not want your image to be recorded, please notify us in writing and please notify a member of staff at the match.

13. GENERAL

13.1. The Club may wish to amend the Season Ticket Terms and Conditions from time to time, including to reflect changes in relevant laws, regulatory requirements, or in respect of any safety and security requirements and/or guidance. If the Club wishes to amend any Season Ticket Terms and Conditions, it will communicate this and details of the changes to you.

13.2. If any provision or part provision of the Season Ticket Terms and Conditions is declared void, ineffective or unenforceable by any court of competent jurisdiction, the remainder of the Season Ticket Terms and Conditions shall remain in effect as if such void, ineffective or unenforceable provision or part provision had not been included.

13.3. A waiver of any right or remedy by the Club is only effective if given in writing and shall not be deemed a waiver of any subsequent right or remedy. The Club's failure to exercise, or delay in exercising, any right or remedy provided under the Season Ticket Terms and Conditions or in law shall not constitute a waiver of that right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy by the Club.

13.4. The Season Ticket Terms and Conditions (and any part thereof) shall be governed by and interpreted in accordance with Scots Law and any dispute arising out or in connection with the Season Ticket Terms and Conditions (or any part thereof) shall be subject to the exclusive jurisdiction of the Scottish courts.

14. CONTACTING THE CLUB

14.1. You can contact the Club by telephoning the Ticket Office on 0141 230 1967, by emailing tickets@celticfc.co.uk or by post to Ticket Office, Celtic Park, Glasgow, G40 3RE.

14.2. If the Club has to contact you we will do so by telephone, SMS or by writing to you at the email address or postal address you provided to us in your order. When we use the words "writing" or "written" in these terms, this includes emails.

SECTION 2 | HOME CUP TICKET SCHEME TERMS AND CONDITIONS | SEASON 26/27

THE DEADLINE TO JOIN THE HOME CUP TICKET SCHEME FOR SEASON 2026/27 IS JULY 03, 2026

These Home Cup Ticket Scheme Terms and Conditions ("HCTS Terms and Conditions") apply to all Season Ticket Holders who have joined, or who are applying to join, the Home Cup Ticket Scheme ("HCTS") in respect of cup matches played by Celtic FC at the Stadium. Unless otherwise stated, any words and expressions in these terms have the meaning given to them in the General Terms and Conditions.

1. HOME CUP TICKET SCHEME BENEFITS

1.1. By joining the HCTS, you will **automatically be charged for and issued** a ticket for **all** matches played by Celtic FC at the Stadium in the following competitions (as applicable), subject to clause 2.3 below in respect of Special Season Tickets:

- (a) UEFA Champions League;
- (b) UEFA Europa League;
- (c) UEFA Conference League;
- (d) Scottish Gas Men's Scottish Cup (Scottish Cup); and
- (e) Premier Sports Cup (League Cup)

(the "HCTS Matches")

1.2. For the avoidance of doubt, the HCTS does not apply to:

- (a) home friendly matches;
- (b) Celtic FC Women or Celtic FC B matches;
- (c) matches where the Stadium is used as a neutral venue;
- (d) matches played at neutral venues (such as semi-finals and finals); or
- (e) matches affected by Stadium Restrictions.

1.3. Enrolment in the HCTS **will** be taken into consideration in the allocation of tickets for domestic cup semi-final(s) and final(s) but **does not guarantee** a ticket for such match(es). Payment will **not** be taken automatically for domestic cup semi-final(s) or final(s). Full sales arrangements will be detailed on the Club Website.

1.4. The Club cannot guarantee that a Holder's usual seat will be available for HCTS Matches. In such cases, the Club may issue the Holder a ticket for an alternative seat. If this is not possible, the Holder will not be charged and may be asked to apply for a ticket.

1.5. Season Tickets may be activated for HCTS Matches rather than a separate ticket being provided. In the event that Season Tickets are activated, information will be on the Club Website or otherwise communicated by the Club.

1.6. Tickets issued under the HCTS (including tickets for any semi-final or final) are non-transferrable without the consent of the Club. In the event that the Club permits the transfer of any tickets issued under the HCTS (including tickets for any semi-final or final), such transfer shall at all times be subject to the Club's transfer policy from time to time.

2. ELIGIBILITY AND JOINING THE HOME CUP TICKET SCHEME

2.1. All Season Ticket Holders are eligible to join the HCTS. Non-season ticket holders cannot join the HCTS.

2.2. Season Ticket Holders under the age of 13 cannot join the HCTS unless accompanied by an adult Season Ticket Holder also on the HCTS.

2.3. Holders of Special Season Tickets or Rail Seating "Opt Out" Season Tickets who are in the HCTS **do not qualify** for HCTS Matches against Rangers FC and are **not guaranteed** a ticket to purchase for such match(es).

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- 2.4. Season Ticket Holders who wish to join the HCTS must complete the Home Cup Ticket Scheme Direct Debit mandate (available on the Club Website) and return this to the Ticket Office by July 03, 2026. Holders must include their "Client Reference" on the mandate. The Ticket Office will be unable to process mandates without this. A separate mandate must be completed for each Season Ticket Holder (including concessions) and only one client reference can be detailed on a single mandate.
- 2.5. If you were a member of the HCTS at the conclusion of the 2025/26 season and still have your Direct Debit instruction in place, we will automatically renew your HCTS membership for the 2026/27 season. We will continue to charge you automatically and issue you tickets for HCTS Matches whilst you continue to hold your Season Ticket.
- 2.6. If you are on the Season Ticket Automatic Renewal scheme, your Direct Debit details must be the same for your HCTS payment as your Season Ticket payments.
- 3. EXITING THE HOME CUP TICKET SCHEME**
- 3.1. If you were in the HCTS at the conclusion of the 2025/26 season and do not wish to be in the HCTS for the 2026/27 season, you can opt out by emailing the Ticket Office at tickets@celticfc.co.uk by the deadline of July 03, 2026. This will not affect your Season Ticket.
- 3.2. By opting out of the HCTS during the season, you will be unable to re-join the HCTS until the following season (subject to availability and the then current Home Cup Ticket Scheme Terms and Conditions).
- 4. PAYMENT AND NON-PAYMENT**
- 4.1. Payment for any HCTS Match ticket will be taken automatically by Direct Debit and by joining the HCTS you authorise the Club to collect such payments. You may be charged in multiple instalments for any multi-match packages that may be available.
- 4.2. Notification of payment date(s) will be published on the Club Website and may be announced by the Ticket Office via X ([@CelticFCTickets](https://twitter.com/CelticFCTickets)).
- 4.3. The terms and conditions for non-payment of Season Tickets also apply to HCTS payments. If you fail to make any required payment pursuant to the scheme as specified on the Club Website, or otherwise communicated by the Club from time to time, the Club reserves the right, in its sole discretion, to: (i) withdraw your HCTS membership; and (ii) take such non-payment into consideration in the allocation of tickets for domestic cup semi-final(s) and final(s).

SECTION 3 | ACCESSIBLE SEASON TICKET TERMS AND CONDITIONS | SEASON 2026/27

These Accessible Season Ticket Terms and Conditions apply to all Season Ticket Holders who hold, or any individual who applies for, an Accessible Season Ticket. These Accessible Season Ticket Terms and Conditions apply in addition to the General Terms and Conditions and, unless otherwise stated, any words and expressions in these terms have the meaning given to them in the General Terms and Conditions.

1. ELIGIBILITY FOR AN ACCESSIBLE SEASON TICKET

- 1.1. Subject to availability, a Holder, or prospective Holder, who can provide any of the following proofs of eligibility to the Club in accordance with the General Terms and Conditions may be entitled to an Accessible Season Ticket:
- A statement of higher rate mobility, or the higher rate care component of Disability Living Allowance (DLA);
 - Severe Disablement Allowance or Attendance Allowance;
 - Personal Independence Payment (PIP) – Standard or Enhanced rate Mobility component, or Enhanced rate Daily Living component;
 - Registration document which certifies that you are Registered Blind or Partially Sighted; or
 - Adult Disability Payment – Standard or Enhanced rate Mobility component, or Enhanced rate Daily Living component

Please note: all eligibility documentation provided must be dated within the last 24 months. Please note that Accessible Season Tickets are only available for, and may only be used for, dedicated accessible seating area(s) of the Stadium. If you already have a Season Ticket and wish to change to an Accessible Season Ticket, you will need to join the Accessible Season Ticket waiting list.

- 1.2. Proof of eligibility will always be required at the initial point of purchase. The Club reserves the right to request proof of continued eligibility upon renewal of a Season Ticket.
- 1.3. In addition to the documents outlined at clause 1.1 above, the Club reserves the right to request further information and/or documentation at any time in order for the Club to verify the Purchaser or Holder's identity and/or other information relating to the Accessible Season Ticket purchase.

2. PERSONAL ASSISTANT TICKETS.

- 2.1. Where the need for personal assistance has been identified by, or on behalf of, the Accessible Season Ticket Holder and agreed with the Club, the Accessible Season Ticket Holder will be allocated a "Personal Assistant" ticket.
- 2.2. The Personal Assistant shall be responsible for the Accessible Season Ticket Holder's care, the provision of any personal support or assistance required whilst attending a match, and for assistance in the case of an emergency (including in the case of an evacuation of the Stadium). It is important that the Personal Assistant is able to fulfil this function fully and independently.
- 2.3. The Personal Assistant shall be subject to, and bound by, all Season Ticket Terms and Conditions which apply to the Accessible Season Ticket Holder.
- 2.4. The Personal Assistant is only entitled to use a Personal Assistant ticket when attending with the Accessible Season Ticket Holder. The Personal Assistant must arrive together with the Accessible Season Ticket Holder.
- 2.5. In the event that the Personal Assistant wishes to attend a match without the Accessible Season Ticket Holder, they may upgrade their Personal Assistant Ticket to a general admission match ticket, which will be charged at the applicable rate for the match and seat chosen (which, for the avoidance of doubt, will be a general admission seat and not within the accessible seating area). To upgrade a Personal Assistant ticket, please contact the Ticket Office.
- 2.6. Misuse of the Personal Assistant ticket (including use of a Personal Assistant ticket other than when attending with the Accessible Season Ticket Holder in accordance with clause 2.4) will **automatically** be considered by the Club to be a serious breach leading to possible confiscation and/or deactivation of the Personal Assistant ticket for the remainder of the Season.

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SECTION 4 | SUPPORTER SAFETY CODE OF CONDUCT | SEASON 2026/27

The safety of all supporters at Celtic Park is of paramount importance to the Club. The safe operation of Celtic Park requires effective communication and engagement with all supporters and the compliance of all ticket holders with this Supporter Safety Code of Conduct.

This Supporter Safety Code of Conduct applies unconditionally to all Holders of a Season Ticket or Match Ticket, in addition to: (i) the Season Ticket or Match Ticket Terms and Conditions (as applicable); (ii) the Ground Regulations; (iii) the Celtic FC Social Mission Statement; (iv) the Unacceptable Conduct Rules; (v) the terms of any Supporter Charter or other Code of Conduct adopted by or binding upon the Club; and (vi) the rules and regulations of any Football Authority binding upon the Club, copies of which are all available on request and at celticfc.com.

This Supporter Safety Code of Conduct is based on the risk assessment for the safe operation of the Stadium conducted by the Club and approved by the relevant authorities and the Club therefore reserves the right to review and vary the code from time to time.

As a requirement of entry to the Stadium, all attendees are required to conduct themselves in accordance with the undertakings set out below and the use of such ticket to enter the Stadium is deemed to constitute acceptance of this Supporter Safety Code of Conduct. The potential harm that may follow if these undertakings are breached is explained below for information.

Any failure to adhere to this Supporter Safety Code of Conduct shall automatically be deemed to be a breach of the Season Ticket Terms and Conditions or Match Ticket Terms and Conditions (as applicable) and the Club shall be entitled to take appropriate action.

THE SEASON TICKET HOLDER UNDERTAKES:	POTENTIAL HARM:
To enter the Stadium and Stadium bowl in an orderly manner, respecting and complying with ticket checks and controls, including personal issue tickets/identification aids, and any additional measures in place relating to any Rail Seating Section(s) or any other area, as determined by the Club. To respect and respond to the reasonable directions of stewards and the police during access phase to ensure that order is maintained and flow rate at turnstiles is constant and uninterrupted, with no unauthorised access.	Non-compliance may lead to overcrowding and an unsafe environment may be created. Spectators and/or match day staff could be injured.
Not to use articles and/or clothing to impede identification or otherwise conceal your identity, such as balaclavas etc., whilst on the Stadium footprint and/or within the Stadium.	The use of balaclavas or other methods of concealment prevents identification of anyone engaging in unsafe behaviour and may be intimidating for spectators and match day staff.
To only occupy your allocated seat/space/ standing positions and not to enter other parts of the Stadium bowl or areas.	Movement to other seats/space may lead to unsafe environment, ticketing issues, overcrowding and could reduce the ability to identify individuals involved in unsafe behaviour.
Not to use flares, fireworks or other pyrotechnics.	Staff, spectators and players or officials could be killed or injured (e.g. through burns, toxic products, respiratory problems, fire hazards, temporary or permanent hearing loss, cardiac arrhythmia, etc.).
Not to throw objects or missiles.	Staff, spectators and players or officials could be killed or injured by objects or missiles thrown by other spectators.
Not to engage in hate speech or behaviour.	Spectators could abuse staff, each other and/or players or officials on grounds of race, religion, disability, sexual orientation or other protected characteristics.
Not to display banners or engage in any singing/chanting which could reasonably be considered to be racial, sectarian, political, homophobic, harassing or discriminatory. To bring banners and flags and to sing songs which support the team positively. To comply with the Club's Banner Protocol at all times.	Spectators could display symbols and/or sing or chant words that are likely to provoke other sections of the Stadium.
Not to block aisles and/or vomitories (including from orchestrated lateral movement).	Emergency services could be unable to reach a casualty in the seating bowl.
Not to engage in overcrowding, surging or crushing, including circumventing ticket checks and controls, and recirculation of tickets. Not to attempt to permit or support any person to gain entry into the Stadium, or a particular area of the Stadium, without an appropriate ticket and/or complying with all necessary ticket and identification checks.	Spectators could surge/migrate during access, egress or the event, causing overcrowding and crushing in the entries and within the rows.
To respect and respond to the reasonable directions of Club staff, stewards and the police, and to raise any concerns with the Club after the event.	An unsafe environment may be created and spectators could be injured if they do not follow the reasonable directions of stewards and the police.
Not to obstruct crowd movement areas, unnecessarily or intentionally.	The movement of spectators and staff could be completely or partially blocked by an object or by other people.
Not to engage in rapid crowd movement or rushing (including lateral movement).	The speed of crowd movement (e.g. through orchestrated lateral movement) could cause crushing, pile-ups or trampling.
Not to engage in vigorous movement in a stationary crowd (particularly including moshing).	Spectators who sway, jump up and down or slam into each other could cause crushing or a progressive crowd collapse.
Not to engage in conduct that may lead to falls, including crowd surfing.	Spectators could be injured by falls from height, off an edge or down a slope or stairs.
Not to stand on seats, barriers or other infrastructure, other than the designated terracing areas.	Spectators could be injured by falls.
Not to engage in conduct that may lead to falling objects/people (including crowd surfers).	Spectators and staff could be struck and injured by a falling object or person (e.g. debris or a crowd surfer).
To exit the Stadium in an orderly manner once the match has been completed. To respect and respond to the reasonable directions of Club staff, stewards and the police during exit phase to ensure that order is maintained.	Non-compliance may lead to an unsafe environment. Spectators and/or staff could be injured.